



scannervision™

Reference story

Industry: Legal



Reminger Co., LPA, founded in 1958, is a law firm in the United States with 14 offices located across Ohio, Kentucky and Indiana. For this reference story we interviewed Ryan Patriarca, who is the Chief Information Officer at Reminger. Reminger selected our scan & capture solution with integration in NetDocuments to add it to their 128 multifunctional print devices.

Reminger services clients ranging from Fortune 500 companies to small businesses and individuals. No matter the legal issue, their attorneys strive to provide a thoughtful and practical solution that keeps their clients' goals, budget and expectations at the forefront.



Reminger embraces their Midwestern roots, values hard work and a "roll-up-your-sleeves" approach with a "get-it-done attitude." It is their belief that this mindset, combined with their relentless pursuit of delivering results in the most efficient manner possible, drives the continuing demand for their services.

NetDocuments

NetDocuments is a cloud-based document and email management service that provides enterprise-level security, mobility, disaster recovery, and collaboration solutions for organizations with high data security requirements, such as law firms, financial institutions, and insurance industries.

Reminger uses NetDocuments as their document management system. "NetDocuments is a mission critical piece of our technology package. It underscores our entire IT system and is the backbone of where our case-specific data lives. It is purely a cloud-based document management system," says Ryan. "The integrity of our documents may very well be the single highest priority of anything I manage. The accuracy, scanning and search-ability of these documents is critical to our business practice."

Reminger is held to high security standards by their clients and they deliver. NetDocuments meets all HIPAA, SEC, and FINRA compliances and has annual audits based on SOC 2 and SOC 2+ standards set by the AICPA.

Challenge

"I wanted to eliminate the middleware scanning solution to improve efficiency. We typically just scanned documents to a network drive. We then renamed the documents and uploaded them to NetDocuments," says Ryan. So, they were looking for a more efficient solution to scan directly to NetDocuments and rename the documents right on the scanner. It is also more secure as the solution puts the data directly in the document management system.

Solution

The efficient solution for Reminger is the scan & capture solution of ScannerVision, which is proposed by DOCUconcept. The reason Reminger chose this solution is because they already use KYOCERA multifunctional devices and the HyPAS interface directly supports the ScannerVision application.

They are also deploying 90 smaller KYOCERA MFP's with a scanner interface to allow scanning directly to NetDocuments.

Benefits

"We now enforce OCR automatically through the ScannerVision software. This helps us meet compliance for search-ability. We decided to route the files through an Omnipage Server to further increase the OCR engine. This allows us to scale the OCR solution tremendously and converts files very fast", states Ryan.

Ryan Patriarca

Chief Information Officer



The experience of our customer

"ScannerVision and DOCUconcept are great companies and very responsive. They offered us a very reasonable trial of the software and worked very hard to help adapt it to meet our needs. I highly recommend using them as a business partner."