



H A P P Y • N E W • Y E A R

2020



A Message from our Founder and CEO

As another year has come to an end, it is time to reflect on 2019 and welcome 2020.

Last year has yet again been a very successful one for ScannerVision™ and Aivika with numerous partners being trained, the release of new functionality in ScannerVision™ and Aivika, expansion of our partner network as well as the opening of two new offices – one in Gibraltar and the other in Malaysia, serving the Asia-Pacific regions.

The world around us is changing rapidly, including economies, industries and societies. This will have an impact on our industry. Technology trends like Cloud Computing, Data Processing, Document handling and Mobility will not only have a profound impact on how technology is used in

our daily lives, but also demand more and more companies like ours and yours to have IT professionals who can deliver these services on a 24/7 basis.

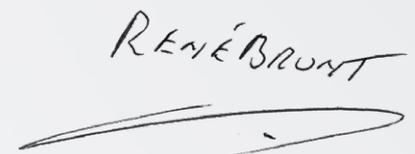
The ability to cater to these changes and embrace them is critical for the survival of any company and product. To this end, ScannerVision™ and Aivika have several very exciting plans for 2020. Stay tuned as we will be making various announcements throughout the year, starting with the new ScannerVision™ V9 release.

I would personally like to thank all our valued ScannerVision™ and Aivika customers and partners for your continued support, dedication and loyalty. We couldn't have achieved our level of success without you.

I also would like to thank the ScannerVision™ teams around the world for their hard work and dedication and the incredible level of enthusiasm for ensuring that our customers and partners receive the best product and support from us.

Wishing everybody a happy, healthy and successful 2020.

Warm Regards,



René Brunt



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The new year is upon us and I am very excited about what lies ahead. With our freshly minted teams in Kuala Lumpur, Malaysia and Bloemfontein, South Africa, we are expanding to ensure we can serve you, our valuable customers and partners even better.

We are putting the final touches on ScannerVision™ V9, Aivika V9 and our mobile app for Android (IOS to follow shortly) and we are confident that you will find the many new features useful in your day-to-day work.

As always, we welcome your feedback to create a world leading product.

I wish you a very prosperous and successful 2020!



Gerhard Wessels
Lead Developer

The new year brings with it some exciting challenges for the dev team as we lay the foundation for our next generation product offerings. Our focus, as always, is to continue to improve our product offerings through leading edge technologies and strong development practices. Behind the scenes we continue to improve infrastructure to support the entire ScannerVision™ team in providing great value to customers and partners.

I look forward to assisting the team to reach our goals in 2020 and hope our customers will be as excited about what we have planned as we are!

I wish everyone a prosperous year ahead.

Kind Regards



Steve Garrett
Senior Developer
Africa





The new year 2020 has begun and ScannerVision™ will, as always, strive to make this the best one yet. 2020 provides us with another opportunity to improve ourselves and provide even better services to our customers and partners.

My role this year will be to work closely with the universities in Bloemfontein (South Africa) to identify, train and recruit great new developers for ScannerVision™. The growth in our developer resources will enable us to evolve our product offering faster, get customer feature requests into their hands quicker as well as assist our excellent support team to fix reported issues more efficiently.

I look forward to this year and the opportunity to work with new people and help grow the company.

Kind regards,



Elie Michael Ngandu
Developer
Africa

The new year brings lots of exciting opportunities and challenges for us. Although I have only recently joined the ScannerVision™ family in Kuala Lumpur, I can already see its great potential and I am thrilled to be a part of it. I am excited and look forward to collaborating with the team to achieve the highest level of success in 2020.

May the New Year bring you happiness, success, and prosperity. Wishing you a joyous 2020!



Mohammad Amighi
Senior Developer
Asia





As we move into a new year, we all have new targets and challenges set for the next 12 months. 2019 was a good year for the UK and our Key European partners I had the pleasure of working with and I look forward to this continuing into 2020. We have lots of exciting things on the horizon starting with the launch of Version 9 in the new year – with this, we are ready to face the year ahead.

From a wider perspective, the ScannerVision™ family continues to grow around the world giving us all a wider reach with the shared knowledge of a phenomenal group of people.

My central plan is to ensure that our current high level of support is maintained and exceeded, as we

continue to grow in providing the world class products and services we are known for whilst building a profitable year for ScannerVision™ and, most importantly, our customers and partners.

I would like to wish all partners, customers and resellers a happy and prosperous new year from the UK office and across Europe. Thank you all for your business and support last year and this continuing into 2020 and beyond.

Brian Young
Head of Business Development
Europe

2019 is behind us and we welcome 2020 full of great opportunities. In 2019 we have taken great steps forward through strategic alliances to make us stronger in Latin America. Thanks to partners like Smart-DI we now have a pre-sales and post-sales support network in Latin America.

In 2020 we will continue on this path and we will strengthen these alliances to solidify and grow our presence in all Spanish-speaking countries. The hard work we and our partners have put in during 2019 will start to bear fruit this year.

ScannerVision™ V9 will bring with it many innovative new features which promise to make 2020 a great year for us, our customers and partners.

Ivan Lopez
Head of Business Development
Spain, Italy and LATAM





The new year brings new opportunities for me and the rest of the Scannervision™ team. I will be leaving South Africa for Kuala Lumpur Malaysia on the 17th of January when I will be handing over the reins to our new Head of Business Development for Africa, Immgart Crous. This is an exciting time that will see us grow our footprint in the global market, taking on larger projects and growing our customer base.

My business philosophy is to develop and nurture profitable and mutually beneficial relationships with customers, resellers and suppliers. The Scannervision™ team and I will continue to inspire, mentor and assist our resellers to maximize every business opportunity.

From our offices in Asia, I wish to thank you for your support last year. May your all your endeavours in 2020 be successful.

Louis Fivaz
Head of Business Development
Asia Pacific

As we enter the new year, the Scannervision™ team in Africa will be taking on new and exciting opportunities. I will be taking over as Head of Business Development for Africa from a phenomenal friend and colleague, Louis Fivaz who will be starting his own journey in Kuala Lumpur. The time is now to nurture and strengthen our relationship with our existing partners and resellers, to create global awareness of a product that is not only effective but can add value to any organization and to focus on creating an even greater brand awareness through our new direct approach in 2020.

My core function will be to develop mutually beneficial and profitable relationships with our customers, partners and suppliers. I will strive

to make sure our team puts our customers, partners and suppliers first and that the value of our service to you is never compromised. I will also assist and mentor our business partners to maximize each business opportunity.

From our South African office, I wish you all a successful and blessed 2020.

Immgart Crous
Head of Business Development
Africa





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The New Year, 2020, brings with it the promise of good fortune and many new opportunities for me personally. The year will be all about sales, sales, and more sales.

I will be working closely with the best team in the world at ScannerVision™ to deliver the highest level of service to all our valued partners and customers. I will continue to assist our partners and customers to streamline their document workflows with ScannerVision™ which will give them a competitive edge. History has shown that companies who invest in the digital revolution outperform their competitors over time.

You will be seeing a lot of me this year because I will knock on every door, greet strangers on the street, call

everybody, meet everyone, smile to the world and close deals!

I wish everybody a very productive 2020. Cheers!



Hafidz Zainuddin
Business Development Team
Malaysia

A blessed and prosperous New Year to you and all your loved ones. May 2020 be the year of greater heights, further reach and total fulfilment, in every aspect of your life.

I am Rhett and 2020 holds many new opportunities and challenges for me as I move to New Zealand to represent our amazing team at our partners and friends over there. We are excited about opening our new branch in New Zealand on March 1st and working together with you to make ScannerVision™ a household name for micro, medium and large enterprises alike.



Rhett Finck
Head of Business Development
New Zealand





As we enter 2020, the ScannerVision™ Support team will be looking to add new faces in order to give an even better level of support to all our customers and partners across the globe. One of our team members, Misra Ngonga, is heading off to Malaysia to assist with establishing our new Support team in Asia that will shorten the lead time for our customers and partners in the Australian, New Zealand and Asian time zones.

We will also continue to work closely with our developers to bring you, our customers and partners a better and improved version of ScannerVision™. We will continue our rigorous testing of all new and existing features in ScannerVision™ to ensure that it remains as competitive as ever. All our

efforts are focused on releasing V9, which is loaded with new features, as soon as possible.

The Support Team would like to wish all our customers and partners a prosperous and bug free new year.



Melanie Bayes
Head of Technical Support

The new year brings with it new opportunities for everyone at ScannerVision™ and all our partners. I will be working from our offices in Kuala Lumpur Malaysia as of January. This allows ScannerVision™ to offer speedier support to our partners in the Asian, New Zealand and Australian markets. I will also be visiting our new partners in Malaysia to assist with installations, training, and customer support.

This is a great opportunity for me to work closely with our team in Malaysia to better understand how our products are being used in Asia. I will feed this information through to our developers to incorporate into ScannerVision™ to ensure that it has wider reach and global relevance. I want to wish all our partners a very

productive 2020 and I would like to thank you for your continued support.



Misra Ngonga
Technical Support Engineer





With the new year comes the opportunity for me to start in my new position at ScannerVision™ as a Technical Support Engineer. I am based in the Kuala Lumpur office and will be assisting our partners and customers in Asia, New Zealand and Australia with all their support needs.

As one of the first members of the Support Team in Kuala Lumpur I will give my absolute best to help Misra get the team going. We will dedicate ourselves to give you, our valued partners and customers, the best possible service we can and to feed your suggestions and feature requests through to our developers.

May 2020 be a productive year for us all and we thank you for your continued support.

Ahmad Afandi
Technical Support Executive

2019 has been a milestone year for ScannerVision™ with the opening of our new offices in Kuala Lumpur – our first in the Asian market. We have also been putting the wheels into motion of our new direct sales strategy.

With the new offices in Kuala Lumpur also came the brand-new Marketing Department which I am heading. My team and I will be developing new marketing strategies and create awareness by reaching out to our customers and partners on a regular basis. We will work tirelessly to put fresh new marketing materials in the hands of partners and communicate new features and services to our customers, timeously and continuously.

We will do our level best to ensure that, with ScannerVision™, our customers and partners have a successful 2020.

I wish everyone an exciting and fulfilling year ahead.

ChungLung Chan
Marketing Manager





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Store



The new year ushers in new challenges and exciting opportunities to work on realizing our resolutions and dreams.

My name is Nirosshini but please call me Niro. I have recently joined the ScannerVision™ family in our office in Kuala Lumpur and I will be assisting Petronella in our Johannesburg office with all your licensing and administration needs. I am excited to be part of ScannerVision™ and I look forward to providing you with the best service that I can.

On behalf of my team and I, I would like to wish everyone a great, healthy and prosperous 2020.

Happy New Year!



Nirosshini Murthy
Office Administrator
Asia

I hope everyone had a great start to 2020.

My name is Mohammad and I will make sure that our partners and customers in Kuala Lumpur receive important documents and parcels from our ScannerVision™ office speedily and safely. I will also be assisting my team members in the Kuala Lumpur office with their general needs so that they can focus on providing you, our partners and customers, with the awesome service.

Have a great 2020!



Muhammad Azri
ScannerVision™ Roadrunner
Asia

