



Reference Story

Grainfood Distribution Logistics (GFD Logistics) is a business rooted in the heart of East Griqua land. A family business which has been operating in Kokstad for the past 20 years, with expertise and experience in the following: sales, warehousing and distribution services.

GFD Logistics

GFD Logistics, being in the FMCG logistics industry, it processes a large amount of daily paperwork due to the nature of transporting FMCG goods, a large amount of these documents are proof of deliveries (P.O.D). After the daily deliveries all P.O.D's, having been signed by the clients are returned to the office by the driver. Once returned by the driver these signed documents would need to be scanned, renamed, uploaded and filed. This process would then need to be carried out for all P.O.D's individually.

The process of manually scanning each P.O.D, having to rename and save into an electronic format for archiving purposes has become time consuming and tedious. Quick retrieval was not easy, especially if the original P.O.D was manually filed incorrectly. Other factors adding to the frustrations are that some of these documents would be in a poor condition as the pre-printed documents would be faint or may be frayed due to handling. This would result in documents being re-scanned at a higher resolution to try and enhance the document quality and then scanned again. Now the document would be a larger file size utilizing more space on the server it's uploaded to or stored in.

The volume of scanning had become very time consuming for the two employees, this manual process absorbed valuable time. Time spent on scanning, renaming and archiving was causing them to be less productive. Operations Manager of GFD Logistics approached Kokstad Copiers to find a solution to this problem.



Assessment

An in depth assessment was made over a couple of days to ensure all challenges were addressed and a full understanding of the processes was achieved. The resolution to the problems found during the assessment quickly became obvious, Scannervision. The advanced functionality of Scannervision automates the process of scanning, capturing and storing of documents.

Scannervision makes all documents searchable thanks to OCR, one of the many features available which results in easy retrieval of information. Where human error had been a problem, Scannervision uses the pre-defined template that was created for the P.O.D's and extracts the necessary information by using the unique identifier specified by the client to correctly rename and file the document.

Implementation

A full proof of concept had shown how the many features of ScannerVision resolved the clients issues. ScannerVision was then installed on both the server and the Multi-Functional Printer (MFP). Templates were built/created for the P.O.D's, problems such as the documents being poor quality were resolved, thanks to enhancement of the document's resolution, then used the compression function in ScannerVision avoiding another existing issue as now the new file size of the documents has decreased significantly.

After GFD Logistics went live with ScannerVision, they then required the scanned documents to be stored directly to their database, which was not possible as a new connector will be required. The team from ScannerVision was kind enough to build a connector to resolve this issue. The users were trained on the new software and how to utilize ScannerVision.

Review

A few weeks after implementing the ScannerVision solution, productivity has increased, and the electronic archiving of those documents was no longer time consuming and took a fraction of the time to capture, process and store documents. The two employees responsible for scanning these documents now have more time to focus on other tasks in the business.

ScannerVision is now an invaluable asset and integral part of (GFD Logistics) environment.

ScannerVision managed to meet the clients requirements and the client is pleased with the document solution they have running at their premises.



Our Customer experience

"It has been great. We have been able to automate the scanning process and integration with our website. It has assisted us to effectively control documents and PODs"

Roland Rousseau- Operations manager